

ULI/Orange County/Inland Empire
June 9, 2016

Gadi Kaufmann, Managing Director/CEO

### **Master-Planned Community Reformatted**

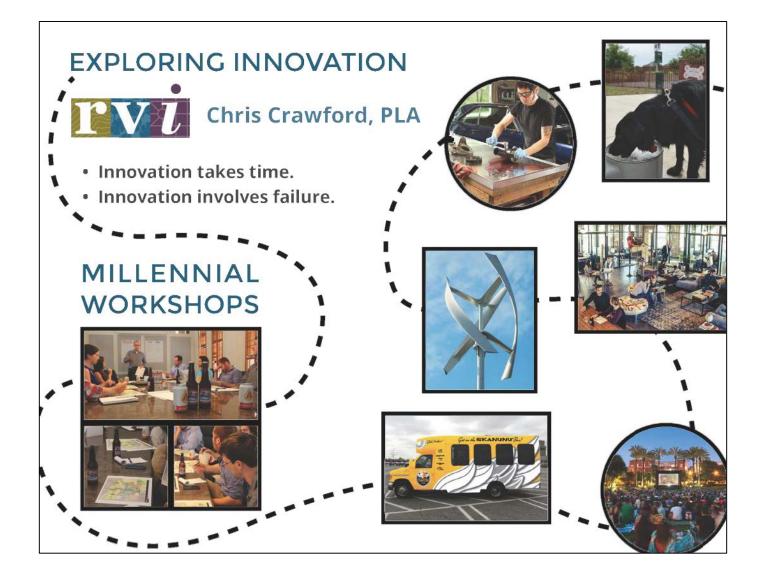
Greg Bielli, Tejon Ranch Company Paul Johnson, Rancho Mission Viejo Randall Lewis, Lewis Operating Company Gadi Kaufmann, RCLCO



### **Master Planning**



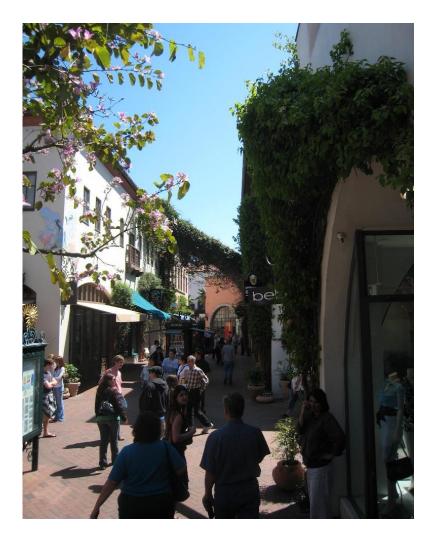
### Chris Crawford, RVi







### Scott Adams, Bassenian Lagoni



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MPC should start with fresh lifestyle and design ideas, not land-area placeholders.

Today's MPC stakeholders want the design experience to permeate their community at all levels; homes, shopping, work, schools and open spaces.

An MPC that relies on market segmentation, lot sizes, parcel areas and density won't attract today's lifestyle-driven buyers, renters and end-users.

Your community planner must know the latest architectural concepts and how they function to create the most desirable community.

Some emerging "lifestyle and design" groups:

- Millennials, both young and old (Gen Y)
- Multigenerational Households
- Intergenerational Communities
- Transit Oriented Development (TOD)
- Mixed Use and Live Work

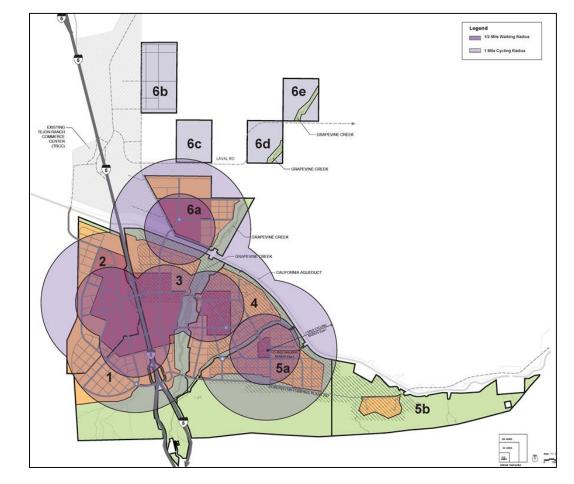
- Urban Homes: vertical lofts/towns/SFD
- Renters by choice
- Neighborhood Shopping
   experience
- Unstructured workplaces
- Nontraditional commuters

### Greg Bielli, Tejon Ranch

### **VILLAGE-BASED DESIGN**

- Segmentation and Beyond With Scale
- Jobs Base
- Amenities: Either Within or Exterior
- What Makes You Different and A Feeling of Belonging to Your Customers?







### **New Products and Segmentation**

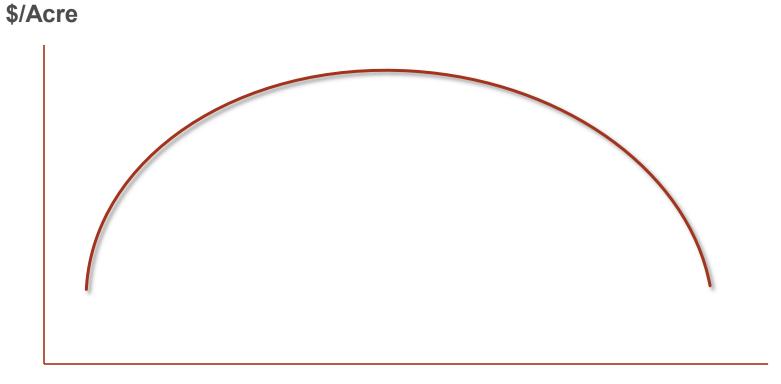


### John Lehigh, Forest City/Stapleton





### **DENSITY DRIVES HIGHER LAND VALUE – TO A POINT**



Density



### ALTERNATIVE HOUSING PRODUCTS IN MPCS

### Imagination Homes by David Weekley Homes

- First Time Buyer Focused, Targeted to Younger Millennials and Gen Z
- Simpler Floor Plans with Fewer Flex Options and Designer Selections
- Standard Finishes with Higher Quality vs Starter Homes from Early 2000's

### **Central Living by David Weekley Homes**

- High Density Detached and Attached Homes Urban / Town Center Locals
- Densities up to 25 Units / Acre
- Targeted to Both Millennials and Empty Nesters

### **Encore by David Weekley Homes**

- Age Restricted 55+ and Age Targeted
- Single level plans with Open Design Concept
- Clubhouse with Full-Time Lifestyle Director and Adult-Only Amenities



### HIGH DENSITY SINGLE-FAMILY DETACHED 9-13 DU/AC



#### Home Sales

Туре	Value of Developed Lots per Net Acre	Home Sales per Gross Acre
Two Story	\$585,104	\$2,269,800
Single Story	\$367,536	\$1,442,480



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### **NEW PRODUCTS...**



### Expand the "Missing Middle Housing"

- 8 inch air gap Fee simple SFD
- High density SFD Clusters
- Tiny Homes Modernize the mobile home

### What's Working?

- SFA William Lyon, Aurora, 1,582 sf / \$351K
- HD-SFD, Warmington, Trellis, 1,717 sf / \$653K
- Duplex cluster 55+, Lyon, Vireo, 1,687 sf / \$633K







### THE ACTIVE ADULT SEGMENT

- Consumer Knowledge
  - ProMatura and Lifestory
    - 55+ demand
    - Ageless living vision
    - Urban design
- Product Testing
  - o ProMatura
    - New product HD-SFD
    - One-car garage
    - Remote parking in SFD
- Amenity Testing
  - ProMatura
    - Amenity configurations
    - HOA limits
    - Pools

- 55+ Market Opportunity
  - Ageless Living Approach
    - Intermix product
    - Gates and no gates
    - Exclusive amenities
    - Ageless amenities
    - Lifestyle RanchLife
      - Subsidy amount
      - Alcohol license & operations



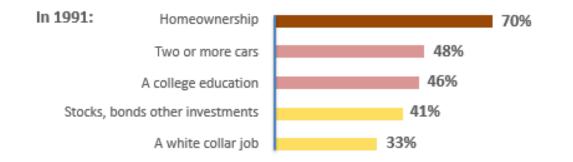


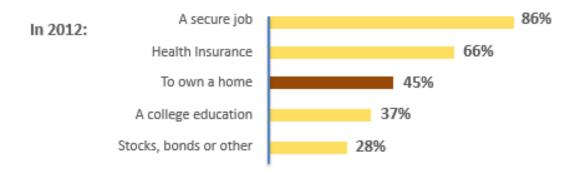
### DEMOGRAPHICS

- Millennials...an opportunity not to miss
  - Research
    - Segmentation study
    - Community design Esencia 2.3
    - Product design



### The New Middle class PERCENT SAYING AMERICANS TO BE CONSIDERED PART OF THE MIDDLE CLASS





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SOURCE: CENSUS: PEW RESEARCH CENTER

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### **RENTAL PRODUCTS IN MPCs**

- Balance the product segmentation
- 15% of total product mix
- 5% is affordable, 55+/MR
- Long term ownership cash flow



- A part of master HOA pay 3 to 1 rate
- Separate apartment complex amenities
- Location in community is important



# NEXmetro Communities



https://youtu.be/dUhYFRh0dhk



### Rental SFD Concept: "A Housing Option for A NEW FUTURE"









### Greg Bielli, Tejon Ranch

### PURPOSE BUILT SFD FOR-RENT

### **Benefits to the MPC**

- Architecturally consistent and similarly scaled
- Meets unmet demand
- Accords with demographic reality
- Drives traffic
- Adds smaller product, which is otherwise difficult to pencil out
- Provides future homebuyers for ownership product

#### **Examples**

- Vistancia, Peoria, AZ (Stratford Land) 134 finished lots
- Verrado, Buckeye, AZ (DMB) 122 finished lots

#### **MPC Developer Issues**

- Sub-Declarant
- Design Review
- Access to Amenities and Community Buy-In

# BB LIVING

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Randall Lewis, Lewis Management Corp.

### **PURPOSE BUILD TOWNHOMES FOR RENT**

Santa Barbara at Rancho Cucamonga

Walk In Closet

Bath 3

Bedroom 4

12' 2" x 12' 10"



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**Reunion Plan** 1987 Sq Ft 4 Bedrooms with 3 Baths Current Rent \$2,830

### Lifestyle – Live, Work, Learn, Play



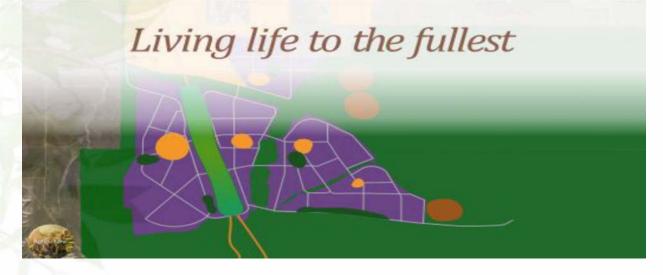
### Greg Bielli, Tejon Ranch

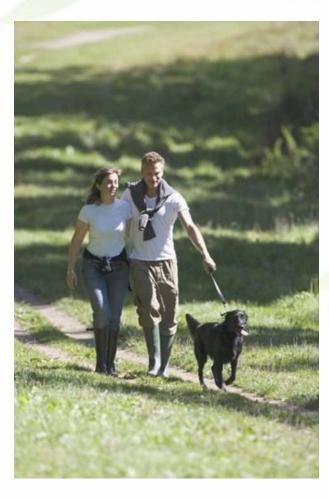
### LIFESTYLE

- Over-used Term A Place Your Consumer Calls Home
- Unique and Timeless

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Amenities That Are Diverse as Possible





Randall Lewis, Lewis Management Corp.

### **AGRIHOOD: TERRA VISTA COMMUNITY GARDEN**



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### AGRIHOOD<sup>™</sup> - MAKING IT WORK

### **Lessons Learned**

- Get the design right
- o Hire a "Community Farmer/team"
  - \$ for contract \$100,000/yr.
- # of homeowners involved
  - Up to 120 Farm Hands
  - \$100 per household twice yr.
  - Annual revenue up to \$24,000
- Farm Stand sales \$6,000/yr.
- Events/classes

- Local college interns (2x/yr. for 3 months)
- Cost 1.25 acres, \$2.6MM





### LIFESTYLE...MAKING IT HAPPEN

Implementation



### LIFESTYLE...MAKING IT HAPPEN

#### Amenities

- The Canyon House
- Canyon Coffee
- Esencia Farm
- The South Plunge
- The Outlook
- B.B.Q. Barn
- Sunrise Park
- Sunset Park

- Creekview
- The Campout
- The Getaway
- Hilltop Club
- Esencia Green



- South Paw Dog Park
- Sports Park (TBD)



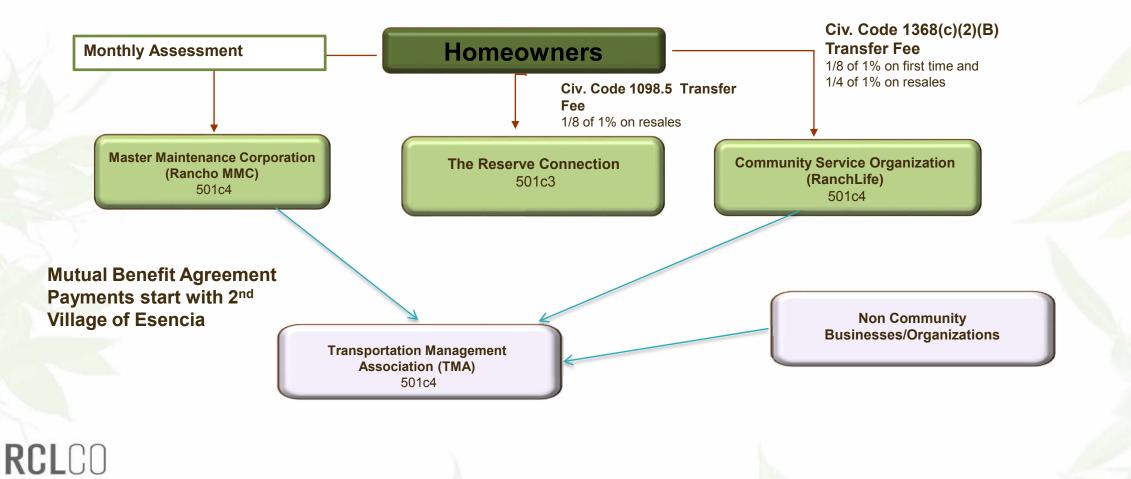






### LIFESTYLE...MAKING IT HAPPEN

Organization



Renee Lewis, L&P Marketing Solutions

### MULTIFAMILY DEVELOPERS HAVE THE AMENITY GAME FIGURED OUT.

MPC developers should tour surrounding Class A multifamily before determining their amenity packages.

If not comparable, don't do it.





Randall Lewis, Lewis Management Corp.

### HEALTH







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### **HEALTHY COMMUNITIES...HOW?**

- Through physical improvements/design
  - Community trails, walkability
    - Connecting the neighborhoods/elements
  - Open space and trails
  - Parks and amenities
  - Agrihood "Farm to table"
- Through a lifestyle focus
  - Establish organizations
    - RanchLife
    - The Reserve



### Greg Bielli & Paul Johnson

### **RETAIL STRATEGY IN A MPC**

### Greg

- Evaluate Existing Needs and Infrastructure Opportunities
- Greenfield Means Seed it Yourself (Building, Operational Subsidy, Scale, etc.)
- Housing Leads to Retail Later, So Recognize Value You Allow Others to Enjoy by Selling Off the Value You Created

### Paul

- Delivering retail really is a matter of location and marketplace (Ladera Ranch vs Sendero)
- "Under Retail" to assure success
- Quality of tenants is key







Live, <u>WORK</u>, Learn, Play: Bringing Jobs Early



### Marketing the MPC



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### **MASTER MARKETING IN A MPC...**

- Focus is digital and social
- 1% of total sales price, paid @ closing
- Monthly marketing and sales meetings
- Yearly strategy
- Establish grand opening events





### LESSONS FROM HOW RETAILERS DO MARKETING

- Knowledge of The Consumer Base Not Just Demographics But Trends
- Information Exchange Not Just Branding But Communications Timely
  - Traffic and Conversion to Sales Goals



### **BUILDER RELATIONS**

Achieve Collaboration and Synergy...How?

#### Feedback – Builder Reports; A through D

- Areas; Project Management
  - Construction
  - Marketing
  - BRE (Bureau of Real Estate) Processing
  - Land Sales/Administration
- Topics; Attitude
  - Cooperation
  - Responsiveness
  - Schedule
  - Team Play

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**Personnel** – Provide an "in-house" person to support agency approvals

 Monthly team meetings on project management, marketing, BRE and construction.

**Assistance** – Community developer oversight on public facility agencies and payment of all impact fees.

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### MAXIMIZE ABSORPTION ... HOW?

- Product Segmentation
- Benchmark delivery be different
- Deliver to multiple consumers
  - 55+
  - Market rate
  - Age targeted
  - Intergenerational
  - Rentals
  - New product concepts

### Emerson M. Lotzia, CSX Real Property, Inc.

Provocative Tool:	Secret Shopper
	- Our Projects – Sales Processes
	<ul> <li>Competitor Projects – Sales Representations</li> </ul>
Innovative New Tool:	Linking Web Access to Customer Intelligence
	- Customer Sign Up
	- Sales Center
	- On-line
	- Customer Accesses Web Site
	- Phone
	- Desktop/Laptop/Tablet
	- Subsequent Tracking of Devices and Access
	- Customer Intelligence
	- Record of Web Access Times and Duration
	- Portions of Web Site Viewed
	- Daily Sales Reports on Web Access Data
Vapor Tool:	Location Tracking Software
	- Customer with Opened Facebook App
	- Project Beacon
	- Prompts to Customer of Project Location and Project data
*	

\* Thanks for our partner, Elm Street Development, for information on these tools.



### **Future Proofing**



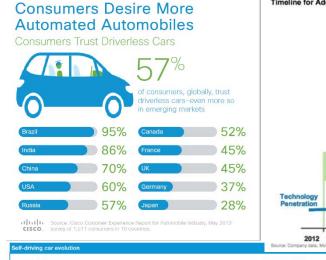
- Entitlement rights development agreement
- Secure water rights/quantity
- Traffic solutions
- Monitor legislation
- Monitor environmental groups

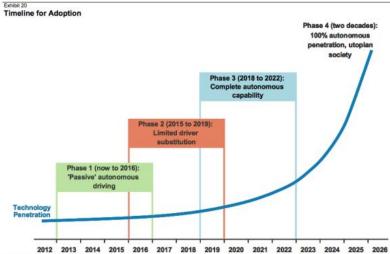
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- Recognize It Is Not Getting Easier Move As Quickly As Possible
- Record Maps, Pull Permits, Development Agreements Overall Vest Rights
- Put In Future Infrastructure Scale

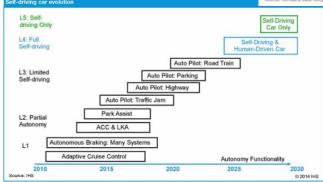


### **MORGAN STANLEY PREDICTS UTOPIAN SOCIETY BY 2026**













### Greg Bielli, Tejon Ranch

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### TECHNOLOGY

- Consumer's Interest
  - High speed
  - Secure
  - Reliable
- Developers Interest
  - Data Gathering
  - Knowledge of Consumer
  - Knowledge of How Project is Operating

Figure 5: US fixed broadband subscriptions and penetration, 2010–13

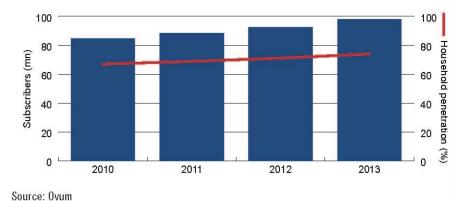




Figure 2: Maslow's Hierarchy of Needs applied to the connected home



Sources: Maslow, Ovum

### TECHNOLOGY

Greatest Areas of Impact...

#### Construction

- Grading based upon modeling and GPS vs staking
- Utility modeling to resolve conflicts
- Drone flights for dirt balance and construction progress
- All development working drawings and digital iPad
- "Smart Sheet" communications

#### Marketing

- Virtual top table
- o Social Media

### Wireless masterplan

- Early delivery
- Control location/design
- $\circ \quad \text{Income flow} \quad$

### **Competitive Strategies**



### **COMPETITIVE STRATEGIES**

### **Information Sharing**

- Weekly sales and closings
- Long term buildout projections
- Track product direction

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## New Ideas, New Opportunities?



# Where do you go and who do you follow to find inspiration and new ideas?



### The coolest new idea you've seen or heard lately?



### **TINY HOMES**









### Melinda Masson, Scripsense

- Amenities:
  - $_{\odot}\,$  Using rooftops as cool gathering places
  - Providing wine/spirits lockers
- Funding HOAs:
  - $_{\odot}\,$  Finding creative means for associations to earn rebates







### Kathy Cecilian, Cecilian Worldwide







### Robert Heineman, The Woodlands Development Company



### PUBLIC ART PROGRAM

The Woodlands, Houston TX



Rise of The Midgard Serpent







### Kenneth Kecskes, Fox Rothschild LLP

### **QUESTIONING THE NORMAL WAY**

- 1. <u>Raising Equity or Debt through Crowdfunding</u> For What?
  - Retail Uses
  - Community Amenities that Generate Income
  - Apartments, including Affordable Housing

#### How Much?

- 100% to Only a Slice of the "Capital Stack"
   How?
- Use Social Media to Design Program and "Test the Waters"
- Follow Later With Investment Offering

#### 2. Planning Ahead for Driverless Cars

- **o Ownership, Leasing and Licensing of Parking Areas**
- **o** Entitlement and Infrastructure Design Benefits
- Master Association CC&Rs

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### **INNOVATIVE TOOLS FOR COMMUNITY ENGAGEMENT DURING ENTITLEMENTS**



## The Future of MPCs in California



### MPCs in California Becoming More Limited...Why?

- Location in suburban, greenfield areas
- Land supply
- Regulations

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- Lengthy entitlement
- Cost of infrastructure/development

# Entitlements...Elements of Change Landscape

- Drought tolerant plant pallet
- · Mandated reclaimed water use/amount
- Computerized managed irrigation systems
- Weather stations

### Environmental

- The Reserve solution to sensitive habitat
- Mutual water company, riparian water rights

### **Traffic/Transit**

- Operate a TMA RanchRide
  - \$430,000 to operate
  - 6,000 of units to self sustain
  - \$6 per unit per month from HOA

### Greg Bielli, Tejon Ranch

### **ENTITLEMENTS FOR MPCS**

- Complying with CEQA
  - Traffic, Biology, Water, Greenhouse Gas, etc.
- Water and Greenhouse
  - Moving Targets: Litigation, Changing Definitions, Yet to be Defined, etc.
- Affordable Housing
  - Burden Is Going To Be On New Projects





### Greg Bielli, Tejon Ranch

### **FEDERAL & STATE REGULATORY BACKGROUND**

- Project Initiation:
  - Entitlement Climate:



- Now:
  - Entitlement Climate:

New Endangered Species Listings

Anti-Greenfield Efforts Are Growing

#### TOD and Infill Push

Newhall Verdict

• USFWS/DFW

MESA Guidance

• Permit Expediting for Affordable, TOD Housing

RTP/Sustainable Communities Strategies – AB 32/SB375

OPR – Vehicle Miles Traveled CEQA Policy Guidance

**CEQA Reform Getting No Traction** 

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### WHY SMART GROWTH AND MULTI-MODALITY

- Auto-Focused Planning Results in Diminishing Returns
  - Adding car capacity to keep up w/LOS uses more land, increases maintenance costs
  - Road maintenance budgets compete w/ economic development, parks, other services
  - Developers have tight capitalization requirements and limited financing sources cost of construction of wider roads reduces funds available
  - Maintaining car-centered LOS no longer a reality as growth occurs
- Multi-Modal Concept
  - Provides additional capacity in a less expensive form
  - Creates additional benefits to health, community scale, and quality of life
  - Creates limited areas of congestion to make alternative modes of transportation more attractive

### Greg Bielli, Tejon Ranch

### IMPACTS OF REGULATORY ENVIRONMENT:

- Significantly fewer units built than needed •
- Significant portion of per unit costs due to regulation •

### **California's housing crisis continues**

xt. consider the amount of

his probably doesn't sound like news given the recent publicity about disputes over omelessness, rapidly rising rents, and gentrification - and the flurry of policy proposals for everything from rent control to fees on ommercial construction and

#### property sales used Christopher to support affordable

housing programs. Unfortunately, the con versation about housing is largely disconnected from the reality of the problem, its causes, and potential fixes.

Debate about the housing crisis typically revolves around low income households, and under standably so. The rule of thumb is that people shouldn't spend more than 30 percent of their income on housing. Meeting such a standard is nearly impossible for most lowincome families. More than 90 percent of California families earning less than \$35,000 per year spend more than 30 percent of their income on housing

But this isn't new: that percentage has been stubbornly high for years. Nor is this an exclusively Californian problem — the compa-rable figure for the United States overall is 83 percent

The crisis for families living at or close to the poverty line absolutely deserves attention. But what is also disturbing about current trends is that the crisis is now spreading to middle-income households, fami lies earning between \$35,000 and \$75,000 per year.

In 2006, 38 percent of middleclass households in California used more than 30 percent of their income to cover rent. Today, that

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figure is over 53 percent. The To put the shortage in proper national figure, as a point of comparison, is 31 percent. It is even housing that would need to be worse for those who have borbuilt in order to move the state to rowed to buy a home - over two national norms for housing stock, thirds of middle-class households with a mortgage are cost-burdened in California - compared to 40 percent in the nation overall.

The social costs of this middle class housing crisis are not sufficiently appreciated. These middle-income families have less money to spend on other goods and services - and that creates huge losses across the econo my. It forces California employers to pay higher wages than else where in the nation, raising costs for California consumers and Brown, would have raised \$1.5 bil diminishing the state's competitiveness. Some middle-class households choose to move out of

California in search of more affordable housing, depriving the state of young, skilled workers who represent the backbone of the workforce - and the state's future. What's driving this housing cri-sis? It's a classic problem of supply and demand. Put simply, the state doesn't build enough housing to accommodate its population growth. California is home to roughly 13 percent of the nation's population, and has slightly greater

than average population growth. Yet, over the last 20 years the state has accounted for only 8 percent of all national building permits. This chronic lack of new residential construction has led to the higher costs associated with less inventory (low housing vacancy rates) and elevated levels of overcrowded housing (8.2 percent of Californi ans live in overcrowded circum stances compared to 3.4 percent of

all Americans)

vacancy rates, and crowding: Cali fornia would need to expand its stock by between 6 and 7.5 percent — that's between 800,000 and a million additional residential units. In Los Angeles County, where the situation is far more acute, the state would need to add 180,000 to 210,000 units, between 12 and 14 percent of the total. These figures dwarf the meager efforts policymakers are proposing o fix the problem. The bill known as AB 35, recently vetoed by Gov.

> lion over 5 years - to build a mere 3,000 affordable housing units. Another piece of legislation, AB 2, proposed a new form of tax increment financing that would have partially replaced the redevelopment agencies the governor closed at the start of his current term. The redevelopment system only managed to build 10,000 affordable housing units in a

decade — a tiny fraction of what was needed. How do we build more? Given the scale of the problem, we need the market to do the work. But why haven't builders been able to keen

up? One obstacle is the high cost of building and doing business generally in California. The state has stiff regulations regarding construction quality. high labor costs (in part because

construction workers also need to handle their own high housing costs), higher land costs, and fees and expenses charged to develop ers by local governments. These higher costs are very real

But taken together, they do not provide a complete explanation for the shortage of housing. If you were to compare the same newly built house in California and Texas, the California house would typically sell for twice as much as

the one in Texas. If you were to add up all the additional costs of building that house in California — land costs, permit fees, construction code — the number would not fully explain the gap in prices. The gap is much wider In other words: builders make a

lot more profit building a house in California than they do in Texas. Normally, this would suggest a surge in building in California, as opposed to the opposite, as capital is allocated to pursue higher turns. The trouble is, we're not talking about a free market in California, which limits competition in the construction business. The state has erected two giant barriers to entry: Proposition 13 and the California Environmental Quality Act, known as CEOA. Proposition 13 limits the value

of housing to local governments by keeping property taxes much lower than in other parts of the ited States. This means that California's local governments -at least the ones that are fiscally wise - do not encourage residen tial investment, since it produces less in taxes. In fact, they often promote commercial investment that brings in other types of taxes instead. And they use their power to levee very high fees on those who develop, and create restrictive rules that add to the cost of the process

The state's CEOA law imposes similar costs on growth. Yes, such environmental laws are well inten

tioned and desirable in theory forcing developers to mitigate excessive disruptions they might create in the natural or urban env ronment.

The problem is that "excessive is being interpreted to mean "any in the current application of the law. Developers are forced to pay for many costly mitigations. Even worse, various interest ups and NIMBY-minded residents have essentially figured out how to hijack the system to block

ends Is there any conversation about reforming CEQA in Sacramento? None, Any chance of reforming Proposition 13? Very little. The only discussion to date involves the socalled "split-roll" that would raise commercial rates while leaving Proposition 13's limits on residen tial property taxes untouched. This will only make the local govern ment bias against residential real And so, California families con-

tinue to face a very real housing crisis. The state leaders, meanwhile, are not helping. It's the cru elest irony; we have a housing crisis.and California's leaders are not addressing it. They're merely pro-fessing to help with costly policy gimmicks that are no substitute for freeing the market to align supply with demand

founding partner of Beacon Econics LLC and the director of the UC Riverside School of Business Administration Center for Economic Forecasting and Develop

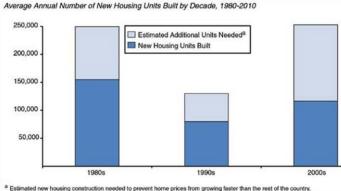
ment. Thornberg previously worked on the LICLA Anderson Forecast and received his doctorate from LICI A

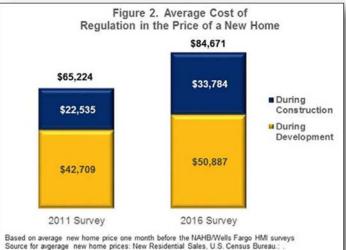


development and serve their own

Christopher Thornberg is the



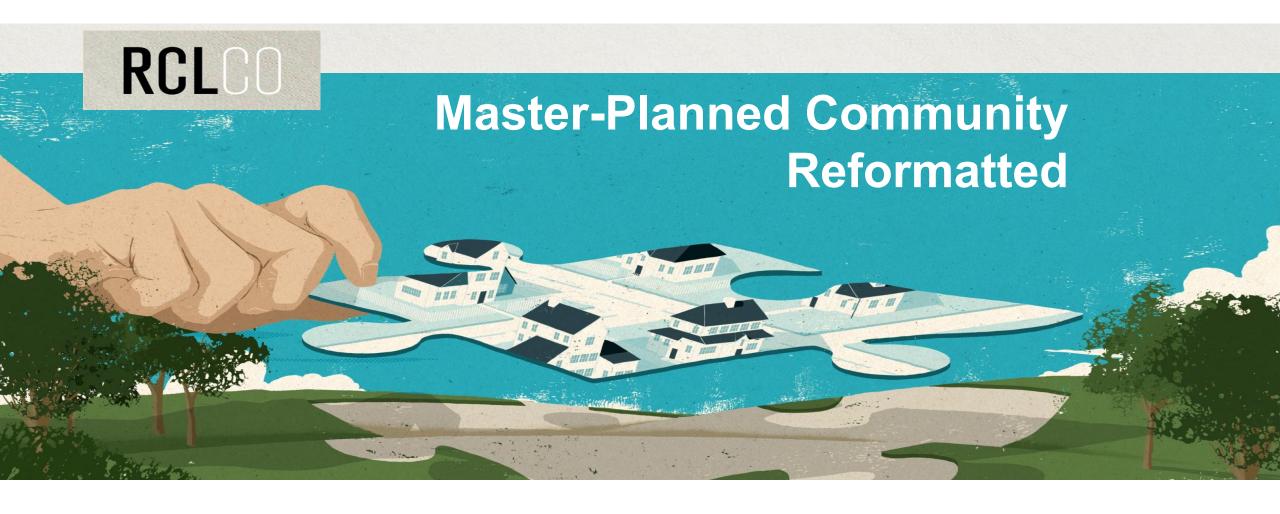




### DEALING WITH THE ENVIRONMENTAL COMMUNITY

- Conservation Agreements: Before Project is Filed
- 1 to 4 Ratio
- Help the Decision Makers With the Story





ULI/Orange County/Inland Empire
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Gadi Kaufmann, Managing Director/CEO